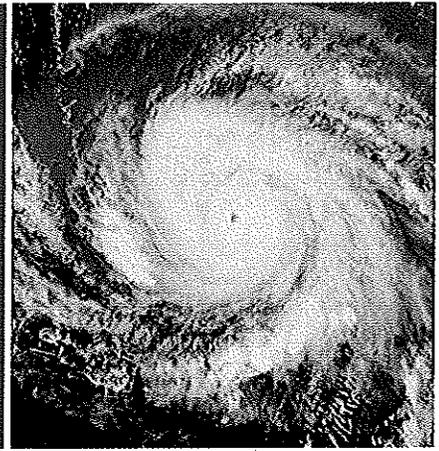


# be PREPARED

Not every day is sunny.



## INFORMED

LIPA's Storm Center, on your mobile device or desktop, can help get your home or business ready—with steps you can take to prepare right now, as well as safety tips you can use before, during and after a storm.



## CONNECTED

If you lose power or are away from home, LIPA's Text Messaging Service is the easiest way to report an outage and receive restoration updates anywhere, anytime. To sign up, simply text the letters 'REG' to myLIPA (695472).\*

## STORM READY

Long before a major storm sweeps across our area, LIPA's emergency response plans are activated. Assessing damage is an ongoing effort during and after the storm, and our emergency response is a 24/7 operation until power is restored to every customer affected.



To learn more about staying safe and connected, visit our Storm Center at [lipower.org/stormcenter](http://lipower.org/stormcenter)

\* Please have your LIPA account number available when registering. Messaging and data rates may apply.

**LIPA**  
Long Island Power Authority

# Steps you can take.



## BEFORE THE STORM

**Reach Out** Make sure we have your current phone and e-mail contact information in case we need to reach you – call us at 1-800-490-0025 or use *My Account* online.

**Gather Supplies** Include a gallon of drinking water per-person, per-day, canned food, manual can opener, first aid kit, flashlight, battery-powered radio, and extra batteries. Assemble a waterproof “go bag” with a change of clothes and toiletries for each family member, along with your important family documents in case you need to evacuate.

**Gas Up** Make sure your car has a full tank of gas before the storm arrives.

**Generator Installation** If you decide you need a generator for your home, make sure it's installed and wired by a licensed electrician, and that it meets fire underwriter regulations.

**Critical Care** If you or a loved one depend on medical equipment powered by electricity, please let us know who you are by calling 1-800-490-0025.

**Text Messaging** This LIPA service lets you text to report an outage and receive restoration updates anywhere and anytime. To register, simply text the letters 'REG' to myLIPA (695472).\*

**Storm Center Bookmark** [www.lipower.org/stormcenter](http://www.lipower.org/stormcenter) on your smartphone or desktop so you can stay connected and stay informed.



## DURING THE STORM

**Constant Contact** Stay in touch and reach out to elderly neighbors and loved ones in the area to make sure they are safe.

**Listen Up** Follow the progress of the storm on the radio or TV, as a change in severity may call for an evacuation.

**Power Outage** Report your power outage to LIPA via text, web, or by phone, and follow up for restoration updates through the same channels. Visit the Storm Center site at [www.lipower.org/stormcenter](http://www.lipower.org/stormcenter) for the latest restoration info.



## AFTER THE STORM

**Storm Damage** Avoid unnecessary travel. Consider all downed wires to be electrified, and keep away from debris such as fallen trees. Besides being a danger in itself, debris may be covering live wires. Respect utility crew work zones and drive safely when near them.

**Flood Damage** To ensure your safety, LIPA will only restore power to homes and businesses that have lost power due to flooding after receiving approval from the local jurisdictional authority. Please check with your local building department for specific requirements.

**Generator Operation** All generators should be installed and properly grounded by a licensed electrician. Operate only outdoors away from windows and vents. Don't overload by powering all your appliances at once. Use it for a short amount of time as emergency standby power. Turn off and let cool before refueling.

**Appliance Safety** Make sure your electrical devices are being powered through a surge protector. If not, disconnect them to prevent damage from a potential surge when power is restored.

\* Please have your LIPA account number available when registering. Messaging and data rates may apply.



## IMPORTANT CONTACTS

To report an outage call LIPA 1-800-490-0075

National Weather Service [www.weather.gov](http://www.weather.gov)

National Hurricane Center [www.nhc.noaa.gov](http://www.nhc.noaa.gov)

Federal Emergency Management Agency (FEMA) 1-800-621-3362

Red Cross: (Nassau) 516-747-3500  
(Suffolk) 631-924-6700

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